



Maintenance Team Member Job Posting

About Us

Highland Pines is one of the finest seasonal and overnight campgrounds in Ontario, offering seasonal camping for trailers, overnight RV camping, as well as lakeside cabin rentals. Located on the shores of scenic Lake Belwood, outside Fergus, our campgrounds are easily accessible from anywhere in the GTA. We offer world-class facilities and amenities for over 800 campsites located on 350 acres of land.

Job Summary

The Maintenance position, under the direction of the Head of Maintenance/Duty Manager, will complete daily work assignments including but not limited to, swimming pool and splash pad maintenance, site clean-ups, beach grooming, fence installation and repairs, special event coverage, cleaning, playground inspections, changing waste containers, assisting with site set-ups, dock adjustments, as well as providing excellent customer service to both internal and external customers, working seamlessly with all other departments to provide the best customer experience possible. This role will also be continually aware of, and maintain, the highest standards of professionalism by following the company dress code and/or wearing the company uniform.

Summary of Responsibilities

- Adhere to all appropriate workplace regulations and legislations regarding health & safety, accommodation standards, and company policies and procedures
- Provide excellent customer service to both internal and external customers
- Provide customers with information regarding amenities etc.
- Use all equipment and tools safely and how they were designed to be used
- Clean and maintain all amenities in the park including but not limited to; swimming pools, splash pads, library, campsites (seasonal and transient), offices, washroom, shower and laundry facilities, playgrounds, sports amenities, as well as etc.
- Digging, sweeping, raking
- Assist in Park Model set-ups
- All other duties as assigned

Job Requirements and Qualifications

- Previous landscape experience is an asset
- Ability to effectively communicate both verbally and in writing
- Minimum class G2 Ontario Driver's Licence
- Ability to prioritize and manager conflicting demands
- Ability to work individually and as part of a team
- High flexibility with strong interpersonal skills that allow one to work effectively in a diverse environment
- Must be able to wear and use appropriate PPE

Competencies

- Client/Customer Focus – Provide excellent customer service to both internal and external customers
- Communication – Express and transmit information with consistency and clarity
- Problem Solving – Able to break down situations into smaller pieces to identify key issues and figure out cause and effect relationships in order to solve. Use logic and analytical methods to come to a realistic solution
- Professionalism – Demonstrates professional standards of conduct when governing interactions between individuals in all environments
- Teamwork – Works cooperatively and effectively with others to reach a common goal. Participates actively in group activities fostering a team environment

Work Conditions

- Must be able and willing to work in adverse weather conditions
- Flexible hours including nights, weekends and holidays
- Interaction with customers /clients and public at large

Highland Pines Campground offers competitive compensation and career advancement opportunities.

Highland Pines Campground strives to ensure that our employment practices are free from direct and indirect discrimination and is committed to upholding the human rights of those participating in the hiring process. In pursuit of this commitment, Highland Pines Campground will not condone or tolerate any acts of discrimination or harassment under any of the grounds protected under human rights legislation. This commitment extends to the hiring process and throughout the course of employment.

Qualified applicants should contact **Human Resources** at jobs@highlandpines.com

For more information, please visit our website at www.highlandpines.com